



# Wausau Tile, Inc. Care & Maintenance and Warranty for Precast Concrete

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## Precast Concrete Care & Maintenance Procedures

Wausau Tile's precast concrete items can be easily maintained to preserve the attractive appearance and extend the life of the product. If you have any further questions regarding maintenance or any other subject, please contact us at 800-388- 8728. When using these procedures, please follow the product manufacturer's instructions regarding the use of any equipment or cleaning materials described here.

### **Annual Maintenance:**

Power sweep, then pressure wash total precast surface. Spot clean any stained areas using procedures described below.

To clean marks from concrete products, a simple off-the-shelf cleaner will handle most cases. These types of cleaners are often classified as neutral, non-aggressive cleaners, and may require effort to remove some of the tougher marks.

Examples of off-the-shelf cleaners: Citrus cleaner, Simple Green

In extreme cases, paint thinner or other more aggressive types of cleaners can be used.

Note: Always start with the most neutral cleaner and work your way toward the more aggressive cleaners. The two provided examples are not recommendations of one product over another.

Remember, this is a concrete product and is built to withstand aggressive cleaning. However, the more aggressive the cleaner, the more risk is involved for the person doing the cleaning. Strict adherence to all product warnings is suggested.

Check the precast for broken and chipped pieces. Some pieces may be patched. Notify Wausau Tile of damaged piece. Wausau Tile will then assemble and send a patch kit with repair instructions. Please contact Wausau Tile before repairing, and review patching procedures.

In all cases after cleaning and patching, it is recommended that the item be sealed or restained and sealed. This will help protect the product from the environment. Contact Wausau Tile for additional instruction or to obtain sealer and stain.

Periodically, the sealer/stain must be reapplied. The frequency between applications is based on time and use. As specified in our warranty, an annual application is recommended. In cases of extreme use, the best time for application is when the appearance of the product is showing wear or is appearing dull.

## **Cleaning:**

To preserve the appearance and extend the life of the Precast Concrete cleaning and maintenance processes must be in place. When using the following procedures, please follow the product manufacturer's instructions regarding the use of any equipment or cleaning materials described here.

1. Power sweep, then pressure wash precast surface. Spot clean any stained areas.
2. Spot clean any stained areas by using a neutral, non-aggressive cleaner. This may require effort to remove some of the tougher marks or stains.
  - Example of off-the-shelf cleaners: Citrus cleaner, Simple Green
3. Always start with the most neutral cleaner and work your way toward the more aggressive cleaners.
4. In extreme cases, contact Wausau Tile to discuss options
5. Be sure to use plastic, rubber or nylon tip equipment; this will help prevent scratches on the concrete.

Precast Concrete is built to withstand aggressive cleaning; however, the more aggressive the cleaner, the more risk is involved. Strict adherence to all product warnings is suggested.

In all cases after cleaning and/or patching, it is recommended that the Precast be sealed. This will help protect the product from environmental effects. Contact manufacturer to obtain sealer and stain information based on specific job.

## **Maintenance:**

1. Annual maintenance is recommended; however, in cases of extreme use, the best time for application is when the appearance of the product is showing wear or is appearing dull.
2. Check the precast for broken and chipped pieces. If damaged, contact manufacturer before repairing to order a patch kit and obtain patching procedures.
3. De-icing salts can damage concrete, causing them to scale or break apart. If necessary, these chemicals should be used sparingly and with caution on our concrete products.
  - Salt based products are not recommended
4. De-icers should be used only when necessary to help loosen snow and ice, and make removal easier. Never over-apply de-icing products. Mix the de-icers with sand to increase their effectiveness and reduce overall use.
  - Always read and follow label directions when applying de-icing materials.
  - Calcium magnesium acetate chloride tends to cause the least amount of damage to Precast Concrete
5. Other manufacturer's products used in conjunction with the Precast Concrete may require additional maintenance. Including but not limited to: Wood, Metals, Plastics, etc. Contact product specific manufacturers for their maintenance requirements.



## Precast Concrete Limited Warranty

For a period of two (2) years when the customer has received their product, Wausau Tile, Inc. warrants its concrete products against defects in workmanship and materials per industry standards. This warranty does not cover the above products for cracking and faulting caused by settling due to an improper base; nor does it cover damage caused by impact, vandalism or natural disaster.

All warranty periods shall begin when the customer has received their product. The warranty does not cover any damage in transit, product misuse, intentional acts, vandalism, acts of God or improper installation. No person, except seller's president, may alter this warranty.

This warranty is in lieu of all other warranties, express or implied including, but not limited to, warranties of merchantability or fitness for particular purpose. Upon proper presentation and verification of a valid claim within the applicable warranty period seller, at its option, shall repair or replace the defective part or parts F.O.B. Wausau, Wisconsin, excluding site labor costs. This remedy is the buyer's sole and exclusive remedy. In no event shall seller be liable for any indirect, special, incidental or consequential damages.

The product(s) must be maintained as directed on the following pages, and all invoices must be paid in full or the warranty will be considered void.

Wausau Tile, Inc. will warrant any defects in surface, color and/or texture caused by poor workmanship in manufacturing. Wausau Tile, Inc.'s obligation over the period of the warranty is limited to the owner's original purchase price of product only as manufactured by Wausau Tile, Inc. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

This warranty is validated only when Wausau Tile, Inc. is furnished with a copy of the owner's original invoice or delivery receipt.